THE NEED IS GREAT. OUR COMMUNITY IS GREATER.

2019 ANNUAL REPORT
A MESSAGE FROM HOMAGE’S BOARD PRESIDENT & CEO

THE NEED IS GREAT. OUR COMMUNITY IS GREATER.

We chose our annual report theme to be "The need is great. Our community is greater." Last year was a year of building and growing to serve older adults and people with disabilities. This year in 2020, all of us are facing challenges none of us could have expected in 2019. The coronavirus has changed almost every facet of how we live and work, here and across the US.

For Homage that meant significantly more vulnerable older adults and people with disabilities needing to stay at home with limited food and necessities, limited access to services, isolated, in fear for their safety, and not knowing when it will end. For staff it meant modifying practices and incorporating personal protection equipment for those essential services requiring in person interaction with clients. For other staff it meant major adjustments to work effectively from home. We are proud to say Homage is a can do organization and our team are can do people. The need started to surpass our resources to help. And then, our community steps up filled with can do people and businesses.

Almost overnight, our clients felt the impact from the closing of senior centers across the county, to disruption in transportation services. Caregivers disappeared as concerns about spreading the disease became a reality. Trips to the grocery store, the doctor and the mall were no longer possible. We saw the demand for Meals on Wheels double in less than a month, and as fast and hard as we worked, we had a waiting list of 800 individuals.
Over the last few months the impact of the Covid-19 virus has dramatically increase the need for services for individuals in our community. In Mental Health and Wellness, two programs Peer Counseling and Intensive Case Management have seen a 100% increase in number of clients served January-June this year compared with last. The Meals on Wheels program has seen an increased need of 4,500 additional meals each month. In each instance, you, the community have risen to the demand. Because of individuals, businesses, corporations, foundations and partners like you, these needs are being met. We have asked, and you have answered.

Homage has served residents of Snohomish County for 47 years. Over that time, Homage and our community have faced many challenges. Each time when the need was great, the community was greater. Once again, our community has the grit and the generous heart to roll up our sleeves and to give of our time, talent and money to address and overcome the challenges before us. The coronavirus is still with us and it is challenging all of us. Homage with the community as partner will continue together to address these challenges and ensure the well-being of our family members, neighbors, and community members.

The need is great. Our community is greater. Thank you.

Warm Regards,

Kevin Clay, MD
President, Board of Directors

Steve McGraw
Chief Executive Officer

OUR MISSION
We work to promote independence, preserve dignity, and enhance the quality of life through the provision of services for older adults and people with disabilities.

WHO WE SERVE
We have the privilege of working with a diverse community. Our clients span different stages of life, income levels, ethnicity, and locations. No matter the differences at Homage everyone is a neighbor.

68% are more than 70 years old
45% live alone in their home
46% have an income at or below the Federal Poverty Level. The Federal Poverty Level for a single person in Washington state was $12,760 in 2019.
Wayne was referred to Care Coordination following a hospital stay. At 76, this veteran was doing all he could to stay positive despite being unsure what his future held. Wayne’s wife worked full time to support their family and there were many concerns about his ability to manage his care at home.

Wayne was paired with a social worker who helped him get connected to Meals on Wheels and DART transportation, facilitate conversations with care providers, and offer non-judgmental support. Wayne wasn’t accustomed to asking for help but he did acknowledge feeling isolated and welcomed a referral to our Mental Health Access program.

A licensed mental health professional guided Wayne through the Geriatric Depression Screening tool and, together, they determined he would benefit from short-term counseling. During these in-home sessions, Wayne disclosed that he was very concerned about the emotional toll caregiving was taking on his wife. The counselor was able to share about programs such as Family Caregiver Supports, as well as talk to Wayne about resources he could utilize.

An integral part of our depression care program is facilitating communication with the doctor. After receiving Wayne’s depression screening score, his doctor offered to connect him with longer term counseling support. Today, Wayne is continuing to work on his personal wellness and feels stronger than ever.

Your generosity means Wayne and his wife can spend more time laughing together now that they’ve been connected with critical mental health services.
MINOR HOME REPAIR PROGRAM

Assists low-to-moderate income older adults and people with disabilities who cannot perform or afford home health and safety repairs. Each repair technician juggles a case load of 60 jobs at a single time and must consistently assess each job priority based on urgency.

- Carpentry
- Door and Window Repair
- Heating Repairs
- Installation of Door Locks
- Installation of Grab Bars
- Plumbing
- Ramp and Handrail Repair
- Roof Repair

MINOR HOME REPAIR

More than 60% of people served live in mobile homes and 62% of those mobile homes are more than 40 years old.

DAVID’S STORY

David lives in a late-1970s mobile home. After his roommate passed away, he started to struggle financially and emotionally. Soon he began taking on debt to cover his basic living expenses. When his sewer line started backing up into his shower he didn't know where to turn. He saw a Minor Home Repair van at his neighbor’s house and took a chance and called Homage.

The Minor Home Repair team came the very next day. They restored the sewage line and David was able to shower in a safe environment once again. David was also connected with the Older Adult Access phone line so he could talk confidentially to a qualified professional about the grief he was feeling over his friend’s passing.

Later that year, his furnace went out. David had no heat in the middle of December - but he knew who to call. During the visit to replace the furnace, the Minor Home Repair team discovered David’s circuit breaker was in dire need of repair. After bringing in an electrician to get the circuit breaker up to code, David’s furnace was safely installed.

Now, David can continue to live in his own home. He says he feels safer knowing his friends in Minor Home Repair are always one phone call away.

770 people served
1,577 jobs completed

99% say their well-being has improved as a result of a Minor Home Repair

You made sure that David had his heat restored last winter. He is safe and warm because of your help.
NUTRITION PROGRAM

feeding older adults and people with disabilities

CONGREGATE MEAL SITES

provide a hot, nutritious meal. In addition, guests socialize with friends, participate in activities, and receive help finding services.

MEALS ON WHEELS (MOW)

delivers meals and additional supplemental items including bread, milk, pet food, and fresh produce weekly to those who are homebound.

NUTRITION EDUCATION

by qualified nutrition experts, reaches participants in their homes and group settings. Including cooking demonstrations at meal sites and community locations.

SALLY AND ED’S STORY

Ed and his wife Sally have lived in the same home since they were married 38 years ago. Now in their 70’s, and with their adult children living out of state, they find themselves without much social support. After Sally suffered a stroke, weekly trips to the grocery store and cooking became increasingly difficult for the couple. That’s when Ed heard about Meals on Wheels.

Meals on Wheels is more than a meal - it’s also caring and compassionate help to those in need. Meals on Wheels drivers have regular routes and get to know the participants. Drivers are often the only personal contact these folks have during the week. The drivers are trained to check on their well-being and connect them with other services as needed.

“We look forward to our Wednesday delivery. Our driver always asks how we are doing and you know he really cares. He even helped us get our porch fixed,” said Sally. During a meal delivery in February, the couple’s Meals on Wheels delivery driver noticed that the front porch steps were rotted and could not bear weight. He notified Sally and Ed’s nutrition assessor who submitted an internal referral to the Minor Home Repair team for a low-cost and quick repair.

97%
of participants say Meals on Wheels service allows them to continue living in their home

90%
of participants report they no longer worry about having enough to eat

3,668
participants

291,074
nutritious meals
Our social services programs help people find the right service through conversations with caring staff and assistance navigating external resources.

CAREGIVER PROGRAMS helps caregivers with free consultations that connect them with community resources, care options, and supports that best fit their situation.

MEDICARE INSURANCE ADVISING helps individuals understand their rights and options so that they can make an informed decision concerning health insurance needs.

MULTICULTURAL SERVICES connects bilingual social workers with participants to locate resources for housing, medical, financial, caregiver, or long-term care needs. The Center for Healthy Living provides a space for guests to engage with others through activities, cultural celebrations, and educational workshops.

KINSHIP CAREGIVER PROGRAM

Our social services programs help people find the right service through conversations with caring staff and assistance navigating external resources.

**7,891 calls answered**

Every day, our Aging and Disability Resource Specialists are answering questions, listing, and helping connect people to resources, services, and programs.

### RHONDA’S STORY

A few years ago Rhonda took in her newborn grandson. At 63-years-old, Rhonda was single, retired, and ready to begin her golden years. But then she found out her special needs grandson was being removed from his mother’s home and faced foster care. Rhonda wasn’t sure how she could manage caring for a special needs infant, but she also knew she had no choice but to take in her grandson. Shortly after, Rhonda found Homage and got connected with the Kinship Caregiver program.

At first, Kinship helped Rhonda with her most urgent need: building the confidence and skills to care for an infant with special needs. Reaching out to Homage for support was a big step for Rhonda but everything changed after that. Homage helped provide Rhonda with clothing for her grandson, food for her pantry, and even covered one month’s rent when times were really tough. She is now able to provide a stable home environment for her grandson where he can grow and thrive.

Recently, Rhonda was able to formally adopt her grandson. She feels confident that she’s doing what’s best for her family and looks forward to watching her grandson grow.

“I felt overwhelmed and so alone. Now I have access to folks who will truly listen and offer help. I’ve found a community and I know that I can provide my grandson with everything he needs.”

Most kinship caregivers are single grandmothers.

Your support enabled Rhonda to provide a safe home for her grandson where he would be protected, nurtured, and loved.
Deirdre was 67 when she was involved in a serious car accident that left her permanently disabled. After her recovery, she found that she would not be able to get behind the wheel of a car again. As someone who always valued her independence, this was a devastating blow. Living in rural Snohomish County, public transportation is not easily accessible and Deirdre found herself feeling anxious and alone.

That’s when her friend told her about the Transportation Assistance Program (TAP). With TAP, Deidre is able to be mobile again. She can now visit friends and run errands with ease. She has regained her independence and has even made new friends with her fellow riders.

"With the door-to-door service, I never have to worry about being stuck somewhere and everyone is so kind. I know I can always count on TAP."

Deirdre is no longer isolated. She now has access to reliable and safe transportation and it’s all because of your generosity!
VOLUNTEER PROGRAM

In 2019, 596 committed volunteers packed and delivered nutritious meals, conducted minor home repairs, visited with homebound older adults, answered phone calls, and so much more. We welcome volunteers of all ages, skills, and experience.

Volunteers gathered together for the Annual Volunteer Recognition event.

596 volunteers
75,848 volunteer hours
$1,928,814 in-kind value

2019 FINANCIALS
JANUARY 1, 2019 - DECEMBER 31, 2019

Audited financial statements prepared by Clark Nuber P.S., PLCC are available for review at Homage's office or at homage.org.

Social & Wellness Services
Nutrition Services
Transportation Services
Minor Home Repair
Administration
Fundraising and Public Relations

Expenses

Revenue

Contributions
Professional Fees
Government Grants and Contracts
Sales, Special Events, Advertising, & Other

Contributions $2,336,708
Professional Fees 142,648
Government Grants and Contracts 13,612,060
Sales, Special Events, Advertising, & Other 675,250

$17,835,273

16,767,566

$2,716,546

$2,178,989

$8,741,067

$1,194,455

$2,428,131

$576,085

Volunteers gathered together for the Annual Volunteer Recognition event.
GIFTS RECEIVED BETWEEN JANUARY 1, 2019 - DECEMBER 31, 2019

The need is great, but our community is greater. Changing lives starts with you. Every gift and donation of time supports Homage’s mission to serve and protect vulnerable populations in Snohomish County.

THANK YOU TO OUR 2019 DONORS!

DIGNITY
$20,000+
Anonymous
Boeing Employees Community Fund
EverTrust Foundation
Humana
Kaiser Permanent Washington
Providence General Foundation
The Biella Foundation
William E. Wockner Foundation
Wockner Foundation

QUALITY OF LIFE
$10,000+
HomeStreet Bank
Debbie and Ernie Kawamoto
Subaru of America
Premera Blue Cross
RealNetworks Foundation
The Estate of Freda Solie
Stillaguamish Tribe of Indians
The Glaser Foundation
The Norcliffe Foundation
Wells Fargo Foundation

PEACE OF MIND
$2,500+
Anonymous
Buddy of the Northwest
Nancy Buchholz
Jerry and Leann Burke
Kevin* and Sandra Clay
Community Health Center
Jonne* and Willard Dormier Tracey*
Mike and Pat Holcomb
Julie and Jerry Elkington

THANK YOU TO OUR CORPORATE SPONSORS

COMMUNITY
$1,000+
Anonymous (5)
Barbara Abruzzo
Bob* and Wanda Bolerjack
Keith and Jan Brown
Willis Brown
Carroll Bryan
Kim Lawrence and Karen Lamplough
Massimo and Victory Lamplough
Steven Harms
Anne and Bob Isaac
Barry and Paula Johnson
Karen and John King
Gregory and Melissa Kirschbaum
Herbert and Susan Kudmen
Dennis Konkey

COMMUNITY (CONT.)
$1,000+
Rita Boddy
Bob* and Wanda Bolerjack
Keith and Jan Brown
Willis Brown
Carroll Bryan
Kim Lawrence and Karen Lamplough
Massimo and Victory Lamplough
Steven Harms
Anne and Bob Isaac
Barry and Paula Johnson
Karen and John King
Gregory and Melissa Kirschbaum
Herbert and Susan Kudmen
Dennis Konkey
Mike Lanning
Jim and Heather Lee
Pam* and Patrick LeFesne
Liberty Mutual
Ann and Craig Lindblad
Kimberly Loving
Sallie Lumley
Lungren Group
Rohrer’s Foundation
Maplewood Presbyterian Church
Chris Marl
Kit and Randy Massengale
Jean McAlpine
Puget Sound Energy
Puget Sound Kidney Centers
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Bu
“You folks have been a blessing to me for all that you have done to help during these hard times. Because of Homage, I continue to keep my chin up and go forward.”
Your support is what makes these stories real. You’ve helped Rhonda, Wayne, Sally, and so many more folks find hope, safety, and well-being. Thank you for your inspiring generosity.

We are deeply grateful to all of our donors. In addition to the donors listed, we received gifts from more than 3,000 donors under the $500 level. For a complete list of all donors, visit www.homage.org.

We strive for accuracy. If you prefer to be listed differently, please contact us at philanthropy@homage.org.

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Cart and Eunice Smith
Frank Snoadgrass
Soroptimist International of Marysville
Dianne Spear
Anne Steingrebe
Byron Stoeser
May Sutherland
Sheryl Symonds
Sharon and Johnny Thomas
Richard Robinson and Chris Tifre
Charli and Phillip Udoski
Michelle and Mark Valentine
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Joan and John Xanthakis
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*Homage Board Member

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Homage is a 501(c)(3) nonprofit dedicated to serving our most vulnerable neighbors. Our EIN number is 91-0910680.

Thank you for your support!